

Admin UI - Reports/statistics about workflow

Title (Goal)	Reports/statistics about workflow
Primary Actor	Administrator
Scope	Workflow / Reporting
Level	
Story (A paragraph or two describing what happens)	DSpace administrators (and perhaps other roles) should be able to obtain reports on the review workflow, to answer questions such as: • how many items were submitted (eg last month, or in a given timeframe); • how many items were approved; • how many items were processed in some way (even if they haven't been approved yet and/or were submitted prior to the report timeframe); • what was the fastest/median/longest time from submission to approval; • which reviewer(s) had tasks sitting in their queue for the longest time. Some of this information may already be available via the workflow statistics module; however that module appears to be more focused on counting how many items entered each workflow state rather than eg processing times, identifying "slow" (or overworked) reviewers etc.