

# DuraCloud Help Center

## Documentation:

Getting started: If you are new to DuraCloud, start with the [DuraCloud Guide](#)

The most up-to-date DuraCloud documentation can be found [here](#). DuraCloud documentation is updated after every DuraCloud release, and also contains training materials, videos, webinars, presentations, as well as information about integration and community projects.

## Newest Features:

To learn about the newest features in the latest version of DuraCloud, you'll want to read the [Release Notes](#).

## Tool Downloads:

All DuraCloud tools can be downloaded [here](#).

**Sync Tool:** The Sync Tool is a utility that will allow you to transfer (or "copy") files from a local file system to DuraCloud and subsequently keep the files in DuraCloud synchronized with those on the local system. Note that the chunker tool's capabilities are built in to the sync tool. The Sync Tool can be run in one of two modes: Command Line or GUI.

**Retrieval Tool:** The Retrieval Tool is a utility that will allow you to transfer (or "retrieve") digital content from DuraCloud to your local file system.

## Integration Projects:

**DSpace Replication Task Suite:** The DSpace Replication Task Suite is a set (suite) of tasks to assist in performing replication of DSpace content to other locations (including DuraCloud). Currently, DSpace content is packaged in containers known as archival information packages (AIPs). The DSpace Replication Task Suite was released as an optional "add-on" to DSpace 1.8 and is available in all following DSpace releases.

## Support:

For additional DuraCloud support, please submit a support request ticket with a brief description of the technical question or issue which you are experiencing. Your ticket will be answered by our staff as soon as possible. You can submit a support request ticket through the [DuraCloud support system](#) or by sending an email to [duracloud@lyrasis.org](mailto:duracloud@lyrasis.org).

## News and Events:

For the latest DuraCloud news and events please visit <https://duraspace.org/tag/duracloud/>