


# Slack

## Code of Conduct

All DSpace Slack channels follow the [DuraSpace Code of Conduct](#). We ask you to remain respectful in all discussions. We also encourage you to report any violations of the code of conduct to DuraSpace (see the [DuraSpace Code of Conduct](#) for more details).

 While we do our best to provide live, interactive Q&A via Slack, obviously we all get busy at times (or need to sleep). So, if you do not get a response via Slack, we recommend emailing your question to the [dspace-tech](#) Mailing List as an alternative. If you are encountering issues with DSpace, you should also review the recommendations under our [Troubleshoot an error](#) guide.

DSpace also provides a Slack team for day-to-day discussions or Q&A. We recommend **ONLY** joining Slack if you wish to take part in these day-to-day discussions within our open source community. That said, all are welcome, whether you are a developer, repository manager, or systems administrator!

- DSpace.org Slack Team: [dspace-org.slack.com](https://dspace-org.slack.com)
  - **Request an email invitation to join our Slack team**
- Slack tutorial: <https://dspace-org.slack.com/getting-started>

*Please be aware that most of our Slack channels are publicly logged at <http://dspace-org.slackarchive.io/>. If you would rather ask questions in an "unlogged", private manner, we also provide a #dspace [IRC](#) channel for that purpose.*