IRC

There are two dedicated DSpace IRC (internet relay chat) channels (i.e. "rooms") on the irc.freenode.net server:

- `#dspace (irc://irc.freenode.net/dspace)` - all DSpace discussions and live Q & A. This channel is unlogged.
- `#duraspace (irc://irc.freenode.net/duraspace)` - for weekly DSpace Developer meetings, and wider DuraSpace community discussions. As of July 2018, this channel is unlogged. Prior years logs are still available/archived.

If you do not have access to an IRC client, or are new to IRC, the following web interfaces are very easy way to get started:

- Login to `#dspace IRC` at: [http://webchat.freenode.net?channels=dspace](http://webchat.freenode.net?channels=dspace)
  - Enter in a nickname of your choice (e.g. firstName_lastName) & click "Connect"
- Login to `#duraspace IRC` at: [http://webchat.freenode.net?channels=duraspace](http://webchat.freenode.net?channels=duraspace)
  - Enter in a nickname of your choice (e.g. firstName_lastName) & click "Connect"
- Or you can login to both IRC channels at the same time: [http://webchat.freenode.net?channels=duraspace,dspace](http://webchat.freenode.net?channels=duraspace,dspace)

For a list of IRC client software, see:


Many current Instant Messaging (IM) clients also support IRC. Here's a list of widely used software you can install that will allow you to connect to IRC:

- **Pidgin** (supports IM & IRC on all OSes) - Ubuntu has a good guide for configuring IRC in Pidgin (just be sure to join the #dspace or #duraspace channel instead of #ubuntu)
- **Adium** (Mac only, supports IM & IRC) - Note: only version 1.4 or above supports IRC
- **Trillian** (supports IM & IRC)
- **Colloquy** (Mac only, supports IRC)

While we do our best to provide live, interactive Q&A via IRC, obviously we all get busy at times (or need to sleep). So, if you do not get a response via IRC, we recommend emailing your question to the dspace-tech Mailing List as an alternative. If you are encountering issues with DSpace, you should also review the recommendations under our [Troubleshoot an error](http://example.com) guide.