

GOVERNANCE

Phase II: Stabilizing Governance



Activity 12: Create Personas

Goals

 Create more explicit personas to help guide community efforts

Prerequisites

Pre-Work Activity: Who Is Your Community?

Who Should Participate?

Program staff (operational expertise)

Length

60 minutes

Activity Instructions

- 1. Break into small groups (3-5 people)
- Each small group should select a prioritized stakeholder identified in Who is Your Community? and create a persona and a pathway representing that stakeholder using the <u>Mozilla Open Leadership Training Series: Contributor Personas & Pathways.</u>
- 3. Reform larger group to discuss and identify gaps in supporting persona pathways.

Next Steps: In your future planning, use the stakeholder personas to see how well your plans track (or don't) against those personas' goals.